



Prometheus V2.810.0000002.1.R

Release Notes

ZHEJIANG DAHUA VISION TECHNOLOGY CO., LTD.

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# Release Notes

## 1 Overview

Item	Description
Product model	Prometheus platform series
Version	V2.810.0000002.1.R
Software package information	DH_SD-Prometheus_MultiLang_NP_Stream3_V2.810.0000002.1.R.200630.zip DH_SD-Prometheus_MultiLang_PN_Stream3_V2.810.0000002.1.R.200630.zip
OS requirement	None
Release date	July 17,2020

## 2 New Features

None

## 3 Fixed Bugs

None

## 4 Compatibility

### 4.1 Program

First release.

### 4.2 Browser

IE9\IE10\IE11\Firefox\Chrome (Use Chrome under V42, and Firefox under V52).

Google Chrome newer than 42, Firefox newer than 52, and Win10-edge.

### 4.3 Third Party Access

- CGI testing tool version: V3.01.6.R
- ONVIF testing tool version: V19.06
- ONVIF: Supports ProfileG
- MILESTONE testing tool version: Xprotect Corporate 2019 R1, device pack 10.2a
- GENETEC testing tool version: Security Desk 5.7R4

## 5 Software Environment

Platform	Model	Version
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NVR	NVR5864-I	DH_NVR5XXX-I_Chn_V3.215.0000011.0.R.20190130.zip
	DHI-NVR4832-I	DH_NVR5XXX-I_MultiLang_V3.215.0000011.0.R.20190130.zip
Client	SmartPSS	DH_SMARTPSS-Win32_ChnEng_IS_V2.002.0000007.0.R.181023.zip
	DMSS	DMSS Plus 4.31.000
	ConfigTool	DH_ConfigTool_ChnEng_V4.011.0000000.0.R.20180906.zip
NKB	NKB1000	DH_NKB1000_ChnEng_V2.620.0000000.0.R.20180115.zip
	NKB5000	DH_NKB5000_All_V3.211.10SA000.1.R.181204.BIN
DSS	Video cloud baseline C9100	DH_DSSC9100_Internal_V3.000.0000006.9.R.190113.tar.gz
	DSS pro	DH_DSS-PRO_Win64_IS_V7.002.0000002.0.R.20190329.exe

## 6 Pending Issues

No.	Issue Description	Possible Results	How to Fix
1	When using Firefox 45.0.1 browser, there are no pushed pictures on the non-motor vehicle live interface.	Firefox 45.0.1 browser cannot be used.	Use IE, Chrome, or Sogou browser.
2	Video stuck on the VLC media player.	Videos will be stuck on the VLC media player.	Use smartplayer to play videos.
3	When switching resolution on the encoding interface, videos will be displayed after clicking OK.	Later versions of browsers cannot be used.	Use browsers before IE9/IE8/IE11/Chrome 42/Firefox 52.
4	When enabling WDR and adjusting the value manually, there are no videos on the left of the live interface.	Later versions of browsers cannot be used.	Use browsers before IE9/IE8/IE11/Chrome 42/Firefox 52.
5	After IVS rules are configured, when calling presets, there are no rule lines and tracking boxes on the live interface.	Later versions of browsers cannot be used.	Use browsers before IE9/IE8/IE11/Chrome 42/Firefox 52.

## 7 Upgrade Guide

Refer to *ConfigTool Instructions*. Try to keep the power on during upgrading even though this platform enables dual back up. If the release date of the program is earlier than June 1, upgrade the following program first: 2.6.01.05.09525 DH\_SD-Prometheus\_Chn\_PN\_Stream3\_V2.800.0000000.7.R.190607.zip. Then upgrade to the latest program.

**ZHEJIANG DAHUA VISION TECHNOLOGY CO., LTD.**

Address: No.1199, Bin'an Road, Binjiang District, Hangzhou, P.R. China

Postcode: 310053

Tel: +86-571-87688883

Fax: +86-571-87688815

Email: [overseas@dahuatech.com](mailto:overseas@dahuatech.com)

Website: [www.dahuasecurity.com](http://www.dahuasecurity.com)